



# WE CARE FOR OUR PLANET

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# GREEN FACTS

Hyatt is in the business of caring for people so they can be their best. This purpose guides every aspect of our business, from how we care for communities, and planet to how we source products and respect human rights. We are committed to enriching the communities we call home and doing our part to address today's most pressing environmental issues.

## CERTIFICATE

LEED Gold Certificate - independent verification of a building's green features, allowing for the design, construction, operations and maintenance of resource-efficient, high-performing, healthy, cost-effective buildings.

## ROOMS

- Abandonment of plastic in all guestrooms except few very mandatory hygiene items
- Reduction of printed collateral in all guestrooms
- Sustainable paper packaging of all toiletries
- Big size and refillable bottling of bath amenities in all guestrooms
- Complimentary Viennese tap water in all guestrooms
- Access to a digital newspaper library for all guests

## RESTAURANT & BAR

- Sustainable paper bags for delivery of all room service orders
- Ecofriendly straws made of dried apples at Aurora
- Abandonment of plastic straws in all other outlets
- Renounce plastic bottles in all outlets

## KITCHEN

- Food waste reduction to an absolute minimum
- Responsible purchasing: Buying local, fresh and seasonal products as much as possible
- Reducing shipments and deliveries to a minimum to cut down on fuel emissions
- Cut back on food packaging as working with suppliers that deliver products in recyclable or reusable packaging to reduce waste

### Acquisition of MSC / ASC certified fish

Of the 7.68 tons of seafood which was bought in 2019, the share of MSC / ASC certified products was 47.4%. Overall, 73.7% was sourced from sustainable fisheries.

### Acquisition of local food & beverages

We believe in local, organic and sustainable products for our dishes, therefore we source foods from regional suppliers in Austria, reducing our carbon footprint.

## ENGINEERING

- Efficient energy supply through connection to the Vienna district heating and cooling network
- Automated, sun-shade system for energy efficiency
- Room Management System with different occupancy options (not booked, booked, guest checked in or in the room)
- Automatic adjusted temperature levels for best energy efficiency
- Ventilation system with high-tech heat recovery
- State-of-the-art sanitary appliances significantly reducing the water consumption
- Cheetah Energy Control system - the system saves energy in our professional kitchens by controlling the extract and air supply fans in line with demand. When there is little kitchen activity, the extract fan's drops to 40% of its normal speed. As a result, energy consumption will decrease from 100% to just 6%!
- BlueKit - energy efficient ventilation in the lift shaft. With the system we lower CO<sub>2</sub> emissions, reduce energy costs and at the same time ensure safety and comfort in the lift shafts. The system combines efficient and optimised ventilation with reliable and safe smoke extraction.

## TRANSPORTATION

- 15 charging stations for electric vehicles with a charging power of 11kW/h
- Two charging stations for e-scooters with a charging power of 3,7kW/h
- Rental of e-bikes, e-scooters and e-cars for guests

## GENERAL

### Hyatt Thrive

With the Hyatt Thrive program, our employees support a variety of local charitable projects. As for environmental protection, a committee was founded to come up and further implement environmental precautions. Those are mainly focused on the hotel but a lot of times the city of Vienna also benefits from them.

### Hyatt EcoTrack

We use a global environmental management database to collect and analyze sustainability data from hotels around the world. The database provides hotels with easy-to-read dashboards for data analysis, and includes projects and best practices for further improvements. Data management has been central to Hyatt's sustainability initiatives, with energy and water tracking beginning back in the early 1990s.

### World of Care

A new global Environmental, Social, Governance (ESG) platform. World of Care elevates Hyatt's efforts to care for the planet, people and responsible business. Through World of Care we will address the pressing challenges faced by our colleagues, guests, owners and communities, and enact meaningful change within our industry.